

# Privacy statement.

GreenMouse respects your privacy and processes personal data only for the purpose for which you have provided it and in accordance with the legal obligations regarding the processing of personal data and the rules applicable to electronic marketing.

## Company data

GreenMouse International B.V. is responsible for the processing of your personal data available to us in connection with our services.

Company name: GreenMouse International BV

Website: <http://www.greenmouse.green>

Registration number: 69998280

VAT number: NL 08.58.09.72.54.B01

## Purpose of processing

We process personal data for the following purposes:

- Handling orders
- Executing the agreement
- Processing payments
- Maintaining a commercial relationship and marketing (see below)
- Providing (technical) support and customer service
- Doing market research
- Compliance with legal obligations

We do not retain data for longer than necessary for the processing of the purposes for which it was collected.

## Email address

We may, as part of a contract, make offers on similar products and services provided that you have not objected upon departure. The possibility of drawing resistance is mentioned at the time of providing your data. In addition, in any communication you will be offered the opportunity to oppose further use of your email address under the same conditions.

When collecting your email address for reasons other than in the context of a closed agreement, this will not be used to transfer unsolicited communications if you have not consented to it

## **Phone number**

Unless you have stated that you do not appreciate this, we may contact you by telephone to inform you about products and services.

## **Postal address**

We use your mailing address (received in the context of a sale) to send advertisements with information about products and services. If you do not wish to receive such advertisements, you can contact us via the address below.

## **Special personal data**

The collected information is only used internally and not passed on to other organizations.

## **Cookies**

Do you visit a Website of GreenMouse? Then we use cookies. These cookies are stored on your computer, phone or tablet. A cookie is a small text file. For example, with the information in these text files, we can recognize you if you come to our website again later. For example, we remember your login details and what language you set up. This way we can help you faster and better next time.

In addition to cookies, there are other techniques that allow us to store and read information on your computer, tablet or mobile. An example of this is local storage. The effect of this is basically the same. For convenience, we also call this cookies. To place a cookie, we use different techniques, such as Javascript.

## Data security and storage

We take the following measures to protect data during shipping and storage:

- On the page where personal data is provided, a secure connection is used.
- Passwords are always hashed.
- We store as little data as possible of customers and ensure that no special, sensitive personal data is stored in our database at all, unless this is not otherwise possible.
- We take technical and organizational measures to prevent the loss of data or its unlawful processing (such as attacks). We therefore guarantee an appropriate level of security and have our site checked periodically.
- All systems that process (sensitive) personal data are equipped with antivirus software and the latest security related patches of all other major software, as issued by the vendors of this software

## Access to your data and the exercise of other rights

Upon request, we inform visitors of our website about the personal data that is processed from them. Any incorrect data may be corrected, supplemented or deleted. If you wish to access this information or want to improve your personal information, please contact us via the address below. You can also contact the address below to exercise your right to correction, foreclosure and resistance.

## Contact

If you wish to comment on our Privacy Policy, please contact us via:

- the following email address: [info@greenmouse.green](mailto:info@greenmouse.green)
- the following telephone number: +31 (0) 38 46 74 577
- the following address: Marsweg 38, 8013PD Zwolle

This privacy policy can be changed at any time. We will publish these changes here.